

Agenda for Housing Review Board

Thursday, 15th June, 2023, 11.00 am

Members of Housing Review Board

S Dawson, S Clarke, R Robinson, S Beer, C Collier,
S Chamberlain, P Faithfull, D Ledger (Chair), T McCollum and
H Parr

Venue: Council Chamber, Blackdown House, Honiton

Contact: Alethea Thompson;

01395 571653; email athompson@eastdevon.gov.uk

(or group number 01395 517546)

Tuesday, 6 June 2023



East Devon District Council
Blackdown House
Border Road
Heathpark Industrial Estate
Honiton
EX14 1EJ

DX 48808 HONITON

Tel: 01404 515616

www.eastdevon.gov.uk

1 Public speaking

Information on [public speaking](#) is available online

2 Appointment of Vice-Chair

To appoint a vice-chair for the ensuing year.

3 Minutes of the previous meeting (Pages 3 - 11)

4 Apologies

5 Declarations of interest

Guidance is available online to Councillors and co-opted members on making [declarations of interest](#)

6 Matters of urgency

Information on [matters of urgency](#) is available online

7 Confidential/exempt item(s)

To agree any items to be dealt with after the public (including the press) have been excluded. There is one item which officers recommend should be dealt with in this way.

8 Housing Review Board induction (Pages 12 - 37)

9 Housing Review Board forward plan (Pages 38 - 39)

10 Social Housing White Paper action plan (Pages 40 - 75)

11 Results of tenant satisfaction survey (Pages 76 - 120)

- 12 HouseMark performance report (Pages 121 - 130)
- 13 Consumer Standards - self assessment (Pages 131 - 185)
- 14 Performance dashboard (Pages 186 - 215)
- 15 Finance report (Pages 216 - 220)
- 16 Chartered Institute of Housing Qualifications (Pages 221 - 226)
- 17 Subscription for Advantage South West (Pages 227 - 243)
- 18 Integrated asset management contract context and performance (Pages 244 - 269)
- 19 Tenant Scrutiny Committee - Review of MSOs (Pages 270 - 283)
- 20 Exclusion of press and public
That under Section 100(A) (4) of the Local Government Act 1972 and in accordance with the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012, the public (including the press) be excluded from the meeting as exempt and private information (as set out against each Part B agenda item), is likely to be disclosed and on balance the public interest is in discussing the items in private session (Part B).
- 21 Interim Housing Operations Manager (Pages 284 - 288)

Under the Openness of Local Government Bodies Regulations 2014, any members of the public are now allowed to take photographs, film and audio record the proceedings and report on all public meetings (including on social media). No prior notification is needed but it would be helpful if you could let the democratic services team know you plan to film or record so that any necessary arrangements can be made to provide reasonable facilities for you to report on meetings. This permission does not extend to private meetings or parts of meetings which are not open to the public. You should take all recording and photography equipment with you if a public meeting moves into a session which is not open to the public.

If you are recording the meeting, you are asked to act in a reasonable manner and not disrupt the conduct of meetings for example by using intrusive lighting, flash photography or asking people to repeat statements for the benefit of the recording. You may not make an oral commentary during the meeting. The Chairman has the power to control public recording and/or reporting so it does not disrupt the meeting.

Members of the public exercising their right to speak during Public Question Time will be recorded.

[Decision making and equalities](#)

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